

Jack Hake

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Performance-driven professional with 10 years of experience supervising complex infrastructure projects and programs. Skilled in analyzing data center resources focusing on optimization and efficiency opportunities, documenting processes, and mitigating risks. Adept at managing infrastructure spending by defining or creating new metrics, modeling data to forecast infrastructure capacity requirements, and collaborating with business partners across organizations. Excels in highlighting trends to drive analytical decision-making. Possesses knowledge of coordinating with capacity engineering groups to evaluate demand signals and partners with teams to create consistent data center supply plans.

Top Skills

- Utilized strong interpersonal skills for building relationships with partners and clients to increase revenue.
- Proven record of delivering high complexity projects programs in a predictable, efficient, and scalable manner.
- Leveraged data center infrastructure expertise to establish a compute, storage, and network capacity plan.

Work Experience

Google, Mountain View, CA **Program Manager**

January 2018 to Present

Organize and deliver complex programs by driving execution through planning milestones, tracking progress, addressing blockers, and communicating program status to key stakeholders. Manage YouTube's compute, storage, and network capacity planning globally including forecasting expected growth. Introduce and improve new product introduction processes Google wide leading to increase velocity, quality, and dependability.

- Promoted to Program Manager III by demonstrating impact, leadership, and influence across the organization.
- Acted as the key point of contact for site reliability engineering's engagement in new product introductions (NPI) of hardware platforms from concept through general availability while ensuring reliability best practices.
- Introduced new machine variants into the global data center fleet consisting of over 4M machines by unifying and creating new processes around new product introductions (NPI).
- Achieved savings of \$125MM annually for YouTube working cross-functionally identifying data center resource migration and consolidation opportunities along with lowering redundancy cost for critical services.
- Developed YouTube's data center power procurement strategy resulting in an additional 100MW of capacity in vital regions while increasing global power utilization.

Accenture, San Francisco, CA **Cloud Transformation & Migration Consultant**

April 2015 to January 2018

Collaborated with clients to plan data center consolidation and migration programs by leading and implementing industry best practices throughout all stages of the program. Developed data center infrastructure strategies to support migration activities by working with 300+ teams globally.

- Led the planning process for 45,000+ application-operating system instance relationships to ascertain application and infrastructure requirements while coordinating technical and business constraints.
- Supervised \$1MM+ engagements throughout all phases of the data center and cloud migration programs, comprising discovery, high-level planning, detailed planning, and implementation.
- Examined client infrastructure sources of record and guided a team to inventory 1,000+ applications and 30,000+ operating system instances across various data centers.

Accenture, San Francisco, CA **Infrastructure Consulting Analyst**

July 2012 to April 2015

Gathered client infrastructure inventory information, aggregated data, and built meaningful metrics to showcase progress and highlight risk for program leadership throughout all phases of the data center migration program. Supported migration of applications to new platforms by generating and executing migration plans creating new infrastructure footprints.

- Managed data center migration inventory accounting for 500+ applications and 2000+ operating system instances.
- Coordinated sessions with application teams generating a dependency tree of over 4,000 application-operating system instance relationships.
- Streamlined migration activities and timelines for cutover events by reviewing plans with 100+ application owners.

Education

Bachelor of Science (B.S.) in Information Technology & Systems – Marist College, Poughkeepsie, NY